

Our Enrolment and Study Policy

Why do we ask you questions?

When you book a course with Castle School of English, we want to make sure that the course is right for you.

We may ask you some simple questions about your plans and your reasons for studying English.

For example, we may ask:

- Why do you want to improve your English?
- What will you use English for in the future?
- Why do you want to study in the UK?
- How long would you like to study?
- What will you do after your English course?
- Have you studied English before?
- Why have you chosen this course?

These questions are normal and help us understand your needs and choose the right course for you.

If you book online

You can book your course through our website without speaking to us first.

After you make your booking, we may contact you by email and ask you some questions about your plans.

Please answer the questions honestly and give us as much information as you can.

If you need a UK visa

If you need a visa to study in the UK, you must make sure that you meet the UK visa requirements.

We can give you information about studying at Castle School of English, but we cannot guarantee that you will receive a visa.

We may ask you for more information about your plans if you need a visa. This can help us make sure that your course and your plans are suitable.

We may ask for more information

Sometimes, the information in an application is not clear or different parts of the application do not match.

If this happens, we may contact you and ask some more questions or arrange a short conversation with you.

In some cases, we may need to make further checks before we can confirm your booking.

If we have serious concerns that someone does not really intend to study English, we may not be able to accept the booking. Where appropriate, we may also ask the relevant UK authorities for guidance.

Our aim

Our aim is to make sure that students who come to Castle School of English are here for the right reasons and are able to enjoy their studies.

We want every student to have a positive and successful experience with us.